



# Naturally New ZEALAND

12 Nights / 13 Days

## Tour Highlights & Key Experiences

### Auckland : 01 Night

### Rotorua : 03 Nights

- Agro Dome Sheep Show
- Floater Plane Ride 08 Min.
- Waitomo Glowworm Caves With Boat Ride
- Te Puia Guided Tour (Formerly Known As “Whakarewarewa”)
- Polynesian Spa

### Auckland : 01 Night

- Orientation City Tour
- Harbour Bridge
- Sky Tower Observation Deck

### Queenstown : 04 Nights

- City Orientation Tour
- Bob's Peak With Gondola Ride
- Arrow Town
- Jet Boat Ride
- Full Day Milford Sound Cruise
- Day Trip To Wanaka Including Puzzling World
- Mrs. Jones Fruit Stall

### Twizel : 01 Night

- **Optional** Helicopter Ride 20 Min With Snow Landing " Mt Cook

### Christchurch : 02 Nights

- City Orientation Tour
- International Antarctic Center
- 4 D Show with Hagglund Ride

**Meal : 12 Breakfast / 08 Lunch , 02 Continental Lunch / 10 Dinner , 01 Continental Dinner**

## Suggested Day Wise Itinerary

### DAY 01 Ahmedabad – Mumbai– Auckland

On Arrival In Auckland- “City Of Sail “ Once Cleared Customs & Immigration, You Will Be Meet & Greet By Our Representative Transfer To Your Hotel. Check-In To The Hotel & Overnight Stay At Auckland Hotel

### DAY 02 Auckland – Waitomo Glowworm Caves with Boat Ride – Rotorua (Driving : Auckland – Rotorua//Approx 03 Hrs. //257 Kms)

After An American Breakfast At Hotel, Check Out And Proceed Towards Rotorua on the way visit the Waitomo region where we stop at the famous Waitomo Glow worm Caves which have spectacular limestone formations and the roof is studded with the lights of thousands of tiny Glow worms, including an underground boat ride viewing the millions of glow worms on the cavern roof. Enjoy Dinner At Restaurant. Overnight Stay At Rotorua Hotel.

Meal : **Breakfast , Lunch , Dinner**

### DAY 03 Rotorua – Agrodome Sheep Show – Floater Plane Ride 8 Min

After An American Breakfast At Hotel, Proceed For Visiting The Most Popular Attractions In The Region. Proceed For Agrodome Sheep Show Must See Stage Show Starring New Zealand's 19 Sheep Breeds With Shearing And Dog Trials As Well. Later Enjoy Floater Plane Ride. Enjoy Dinner At Restaurant. Overnight Stay At Rotorua Hotel.

Meal : **Breakfast , Lunch , Dinner**

### DAY 04 Rotorua – Te Puia Guided Tour – Polynesian Spa

After An American Breakfast At Hotel, Proceed For The Most Popular Attractions In The Region. First Stop Whakarewarewa Thermal Reserve And Te Puia Formerly Known As The Maori Arts And Crafts Institute. A Guided Tour Takes Visitors Through Te Puia Where The Traditional Crafts Of Flax Weaving And Wood Carving Are Passed Down From Generation By Tribal Elders. Enjoy The Tour Of The Thermal Reserve, Viewing The Many Boiling Mud Pools, Hot Springs And Geysers. Later Proceed for Polynesian Spa in Rotorua and enjoy New Zealand's original and iconic geothermal bathing experience with our hot springs pools and spa. Enjoy Dinner At Restaurant. Overnight Stay At Rotorua Hotel.

Meal : **Breakfast , Lunch , Dinner**

### DAY 05 Rotorua – Auckland (Driving : Rotorua – Auckland //Approx 03 Hrs. //257 Kms) Auckland City Tour – Sky Tower

After An American Breakfast At Hotel, Check Out and proceed towards Auckland and later proceed For Orientation City Tour Of Auckland. Visit Like The Harbour Bridge. Auckland's Harbors Are Filled With Yachts " This Is One Of The Most Popular Places In The World For Sailors! On This Day Enjoy Scenic View Of Auckland From Sky Tower (With Entrance). Enjoy Dinner At Restaurant. Overnight Stay At Auckland Hotel.

Meal : **Breakfast , Lunch , Dinner**

**DAY 06****Auckland – Queenstown (Transfer To Auckland For Flight To Queenstown) Visit Arrow****Town**

After An American Breakfast At Hotel, Check Out And Proceed To Auckland For Your Flight To Queenstown. Welcome To "Adventure Capital Of World ".On Arrival At Queenstown Proceed For Check Into Hotel. Queenstown Hill Offers Spectacular Panoramic Views Over The Town Centre, Lake Wakatipu And The Remarkable Mountain Range. Later In Evening Visit Arrow Town. The Picturesque Town Retains Its Old World Charm Through Careful Preservation Of Its Colorful History And Colonial Style Remarkable Sweet Shop And The Great Shops And Cafes In The High Street. Returned Back To Queenstown. Enjoy Dinner At Restaurant. Overnight, Stay At Queenstown Hotel.

**Meal : Breakfast , Dinner****DAY 07****Queenstown – Full Day Milford Sound Cruise (Driving : One Way Approx 04 Hrs // 288 Kms)**

After An American Breakfast At Hotel, Early Morning Enjoy Your Journey, Which Will Begin Travelling Along The Edge Of Lake Wakatipu Beneath The Impressive Remarkable Mountains On The Way Through Teanau, The Gateway To The Fiordland National Park. After A Short Break At Teanau We Enter The Fiordland National Park Through The Eglinton Valley Where You Will See Ancient Alpine Beach Forest And The Famous Mirror Lakes. From Here Progress Through The Upper Hollyford Valley To The 1.2 Kms. Homer Tunnel Which Was Drilled Through Solid Rock. On Exiting The Tunnel You Have Entered The Cleddau Valley And Descend Down To Milford Sound. Board The Waiting Vessel For A 1hr 40 Min. Full Length Cruise Of Milford Sound Out To The Tasman Sea. An Excellent Commentary Is Given During The Cruise And Apart From The Majestic Scenery Of Towering Peaks Jutting Out Of The Sound Itself You Should Also See Sparkling Waterfalls, Fur Seals Lazing On The Rocks, Dolphins Playing In The Ships Wake And Numerous Sea Birds. After The Cruise Sits Back, Relax And Enjoy The View From The Coach On The Return Journey To Queenstown. Enjoy Dinner At Restaurant. Overnight Stay At Queenstown Hotel.

**Meal : Breakfast , Continental Lunch , Dinner****DAY 08****Queenstown – Jet Boat Ride – Bob's Peak Gondola Ride – City Tour**

After An American Breakfast At Hotel, Enjoy The Gondola Ride Takes You To Bob's Peak Perched High Above Queenstown. From Here Get The Best Views Over Picturesque Queenstown, Lake Wakatipu And Remarkable Mountains Spread Before You In A Magnificent Panorama. The Ride Up Of 450 Meters Takes You To 790 Meters Above Sea Level For Optional\* Luge Ride Hurtle Round A Winding Downhill Track Above The Skyline Complex. Then Enjoy Thrilling Jet Boat Ride. Enjoy Dinner At Restaurant. Overnight, Stay At Queenstown Hotel.

**Meal : Breakfast , Lunch , Dinner****DAY 09****Queenstown – Puzzling World Wanaka – Mrs. Jones Fruit Stall**

After An American Breakfast At Hotel, Day Trip To Wanaka Including Wanaka Puzzling World-Puzzling World Offers The World's First "3d" Great Maze, Incredible Illusion Rooms, A Puzzle Centre/Café, Large Gift Shop Eccentric Architecture And The Intriguing Challenge, It Is Most Photographed Attraction In Nz, Mrs. Jones Fruit Stall Where You Can See The Different Fresh Fruits In Kiwi Way. Enjoy Dinner At Restaurant. Overnight Stay At Queenstown Hotel.

**Meal : Breakfast , Lunch , Dinner**

**DAY 10****Queenstown – Twizel – Helicopter Ride (Driving : Queenstown – Twizel // Approx 04 Hrs // 199 Kms)**

After An American Breakfast At Hotel, Check Out And Proceed Through Beautiful Scenery And To Mt. Cook Region. The Region Is Renowned For Its Incredibly Clear Starry Nights, Brilliant Sunny Days, And Remarkable Turquoise Blue Lakes, Valleys Of Emerald Green And Snow- Capped Mountains. Shaped By The Giant Forces Of Nature, Massive Glaciers Have Scoured The Land Leaving A Trail Of Lakes And Rivers Across The Landscape. Today You Will See Awesome Mountain Ranges - The Snow Capped Southern Alps Stretching Across The Western Horizon. Enjoy Helicopter Ride 20 Min. With Snow Landing. Proceed To Twizel Known As Village Of Lakes Check Into Hotel. Enjoy Dinner At Restaurant. Overnight Stay At Twizel Hotel

**Meal : Breakfast , Continental Lunch , Continental Dinner**

**DAY 11****Twizel – Christchurch – City Orientation Tour (Driving : Twizel – Christchurch // Approx 04 Hrs // 280 Kms)**

After An American Breakfast At Hotel, Check Out And Proceed For Christchurch. Take A Brief Stop At Lake Tekapo To View Church Of Good Shepherd. On Arrival Visit City Orientation Tour Which Includes Cathedral, Botanical Garden And Many More. Its Most English City Of New Zealand Enjoy Dinner At Restaurant. Check Into Hotel. Overnight Stay At Christchurch Hotel.

**Meal : Breakfast , Lunch , Dinner**

**DAY 12****Christchurch – International Antarctic Center – Hagglund Ride with 4 D Show**

After An American Breakfast At Hotel, Proceed for International Antarctic Centre - One Of New Zealand's Best Tourist Attractions It Provides Visitors Of All Ages With An Interactive, Fun And Exciting Experience Of Antarctica. Enjoy Hagglund Ride & 4D Show. Enjoy Dinner At Restaurant .Overnight Stay At Christchurch Hotel.

**Meal : Breakfast , Lunch , Dinner**

**DAY 13****Back To Home**

After An American Breakfast At Hotel, Check Out And Proceed To Airport For Your Flight Back Home. Good Times Need Never End! Relive The High Points Of Your Tour. We Are Confident You Will Join Us Again Sometime Soon.

**Meal : Breakfast**

Accommodations

Auckland

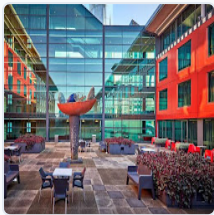


**Crowne Plaza Auckland, an IHG Hotel** (or similar)

★★★★

128 Albert Street, Auckland CBD, Auckland 1010, New Zealand

2 Nights Stay



**SkyCity Hotel Auckland** (or similar)

★★★★

72 Victoria Street West, Auckland CBD, Auckland 1010, New Zealand.

2 Nights Stay



**The Quadrant Hotel & Suites** (or similar)

★★★★

10 Waterloo Quadrant, Auckland CBD, Auckland 1010, New Zealand

2 Nights Stay

Rotorua

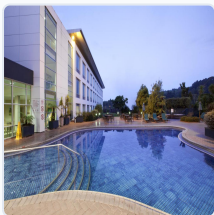


**Sudima Lake Rotorua** (or similar)

★★★★

1000 Eruera Street, Central, Rotorua 3010, New Zealand

3 Nights Stay

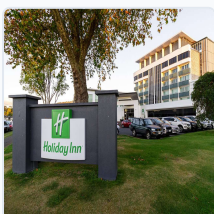


**Rydges Rotorua** (or similar)

★★★★

10 Tryon Street, Whakarewarewa, Rotorua 3010, New Zealand

3 Nights Stay



**Holiday Inn Rotorua Hotel** (or similar)

★★★★

10 Tryon St Whakarewarewa, Rotorua 3043.

3 Nights Stay

Queenstown



**Copthorne Hotel and Resort Queenstown Lakefront** (or similar)



Corner Frankton Rd &, Adelaide Street, Queenstown 9300, New Zealand

**4 Nights Stay**



**Holiday Inn Queenstown Remarkables Park, an IHG Hotel** (or similar)



28 Red Oaks Drive, Frankton, Queenstown 9371, New Zealand

**4 Nights Stay**



**Holiday Inn Queenstown Frankton Road, an IHG Hotel** (or similar)



594 Frankton Road, Queenstown 9348, New Zealand

**4 Nights Stay**

**Twizel**

**Distinction Mackenzie Country Hotel Twizel** (or similar)



MacKenzie Country Hotel, Cnr Ostler &, Wairepo Road, Twizel 7901, New Zealand

**1 Night Stay**

**Christchurch**

**Sudima Hotel Christchurch Airport** (or similar)



550 Memorial Avenue, 8005 Christchurch, New Zealand

**2 Nights Stay**

**Crowne Plaza Christchurch, an IHG Hotel** (or similar)



764 Colombo Street, Christchurch Central City, Christchurch 8011, New Zealand

**2 Nights Stay**

**Chateau on the Park – Christchurch, a DoubleTree by Hilton** (or similar)



189 Deans Avenue, Riccarton, Christchurch 8011, New Zealand

**2 Nights Stay**

## Payment Terms & Cancellation Policy

### Payment Terms :

- 1,00,000 INR Deposit On Booking Time.
- 50 % Of Tour Payment Before 45 Days Of Departure.
- Full Payment Has To Be Clear Before 31 Days Of Departure.a
- GST 5 % is applicable on Total Tour Cost.
- TCS 2 / 20 % is applicable on Total Tour Cost.

### Cancellation Charges Per Person :

- 60 Days Or More Before Departure 1,00,000 INR.
- 59 Days To 45 Days Before Departure 1,50,000 INR.
- 44 Days To 30 Days Before Departure 75 % Of Tour Cost.
- Before 29 Days Departure 100 % Of Tour Cost.

## Important Notes & Travel Guidelines

### Important Notes:

- Subject To Ahmedabad Jurisdiction.
- **Airlines :**
  - We Can Not Make Seat Selection In Group Tour From Our End If Guest Wants To Seats Together Guest Have To Inform At Boarding Counter At Airport For Same.
  - The Internal Airline Used Are LCC, No Food Will Be Served On Board. It Allows Only 20 Kg Check In Luggage And 07 Kg Cabin Luggage. Excess Baggage Charged Will Be Bear By Guest .
- **Meals :**
  - There Will Be American Or Continental Breakfast Serve At The Hotel And Best Voyage Pvt. Ltd. Cannot Make Any Changes In The Breakfast.
  - Lunch/Dinner Wherever Provided On Tour Is Pre-Set Menus By The Restaurants. The Meal Type Selected By The Guest Such As Veg. / Non. Veg. Is Subject To Availability At Restaurants Or Airlines.
- **Child Policy :**
  - **CNB :** 3 - 6 Year Child With No Bed. Please Note There Will Be No Bed For The Child In The Room.
  - **CWB :** 6 - 11 Year With Bed. There Will Be Extra Bed For The Child In The Room.
- **Hotel Policy :**
  - **Check In :** Check In Time Is 15:00 Hrs.
  - **Check Out :** Check Out Time Is 11:00 Hrs.
  - Given Package Cost Is On Basic First Category Room. If Guest Want To Upgrade Room Category Supplement Cost Will Be Bear By Guest.
  - If Guest Want To Do Early Check In Or Late Check Out There Will Be Supplement Cost And Bear By Guest.
- **Vehicle Policy :**
  - During Sight Seeing Driver Will Try His Best To Park As Much Closer He Can, From There Guest Has To Make His Way By Walk Or They Have To Make Their Own Transfer If Require Any.
  - Incase Of Coach Breakdown Best Voyage Pvt. Ltd. Will Do Their Best Effort To Fix The Problem As Soon As Possible. But Make Sure There Will Be No Refund For Inconvenience Cause.
  - Request To All Guest Please Don't Leave Any Unattended Item In Vehicle While Leaving The Vehicle. We Best Voyage Pvt. Ltd. Are Not Responsible For Any Loss Or Damage.
  - There Is No Specific Seat Allocation. Will Be Allocate First Cum First Serve Basis.
- Direct Joining Guest Have To Arrange Hotel Transfer For Check In & Check Out Day By Them Self.
- Operation Of A Group Tour Is A Subject To Minimum Participation Of 20 Paying Adult Passenger.
- Any Increase In Visa Fee /Airfare / Fuel Price / Change In Government Regulations Taxes Etc. Will Affect Your Tour Cost.
- Tour Itinerary Will Be Strictly Follow As Per Timing. In Unavoidable Situation Our Tour Manager Can Make Changes With The Concern Of Head Office. Tour Manager Is Not Authorize To Make Changes In Itinerary As Per Guest Convenience.
- In Case Of Any Deportation Due To Immigration And Custom Clearance Best Voyage Pvt. Ltd. Will Not Be Responsible. There Will Be No Refund For Tour Package.
- Optional Sight Seeing Have To Be Pre-Book With An Additional Cost.
- There Is No Refund For Any Unutilized Services.
- Itinerary Cost Is Per Person On Twin Sharing Basis. It Include Only Those Activities Which Are Listed In The Same.
- Itinerary Cost Does Not Include Any Personal Nature Expenses. Such As Tips, Misc. Expenses, Laundry, Liquor, Porterage Etc...
- International Tour Guest Must Have To Reach Airport Before 3 Hrs. Of Departure Time.
- For NRI "Passengers Staying In India For More Than 180 Days Will Have To Take Police Clearance Certificate From Commissioner Of Police For Which BEST VOYAGE PVT LTD Will Not Be Responsible. Passengers Are Requested To Submit Xerox Copy Of Passport Along With Page Showing Arrival Stamp In India.

**Website / Brochure Accuracy :**

- We Are Trying Our Best To Make The Contents Of The Brochure/Website As Accurate As Possible And Print It Much Ahead Of Actual Travel Period. It Describes Services/Amenities That Are Available Under Normal Circumstances. However Events, Circumstances And Factors Beyond Our Control Like Traffic, Bad Weather, Fairs, Festivals, Strikes, Cancellation/ Re-Routing/Rescheduling Of Flights, Rail Or Roadways, Closure At A Place Of Sightseeing Can Affect The Availability Of Services And Necessitate Change Of Routes. It May Even Necessitate Stay In Hotels In Alternate City Or Away From The One Mentioned In The Brochure/Website. While Every Effort Is Made To Maintain Our Services And Follow The Itinerary In The Brochure/Website, In Few Unavoidable Instances We Reserve The Right To Alter, Amend, Change Or Modify The Tour Package, Itineraries, Tour Schedule, Travel Plan, Sightseeing. Where We Come To Know Of The Changes/Events Sufficiently In Advance We Will Notify You During Booking Or Prior To Departure. Otherwise Our Tour Manager Or Local Representative Will Inform You Of The Changes On The Spot And We Solicit Your Full Co-Operation In Accepting Such Circumstantial Changes.
- Terms & Conditions As Per Company Policy.

## TCS & Statutory Regulations

### TCS On Overseas Tour Packages:

- TCS Applicable On Booking Of Overseas Tour Package As Per Provisions Of Section 206C(1G) Of The Income Tax 1961
- 5% TCS Up To INR 10 Lakhs Thereafter 20% TCS.
- (INR 7 Lakh Exemption Threshold Limit Qua The Remitter - Declaration Has To Be Submitted By The Consumer Of International Tour Package To **Best Voyage Pvt Ltd**)
- If You Cancel Your Trip The Amount Of TCS Paid Is Non-Refundable.
- As Per Section 206CCA Of Income Tax Act 1961, In Case You Have Not Filed Your Income Tax Returns For Two Preceding Years; And The Aggregate TDS And TCS Of Each Tax Year Is INR 50,000 Or More - On Validating The PAN If It Is Found That You Have Not Filed Your Income Tax Returns For Two Preceding Years And Aggregate TCS And TCS Exceeds INR 50,000, An Additional TCS @ 5/20% (As The Case May Be) Will Be Recovered From You Or Booking Will Get Cancelled And Cancellation Charges Will Apply.
- In Case Of PAN - AADHAR Not Linked TCS Will Be Applicable On Higher Rate & TCS Credit Will Not Appear In Form 26 / AIS / TIS And TCS Certificates Will Not Be Available.
- Outward Remittance Under LRS Cannot Proceed If PAN - AADHAR Not Linked.
- On Validating PAN - AADHAR Seeding If Found Not Linked, Booking Will Get Cancelled And Cancellation Charges Along With Higher Rate Of TCS Will Apply.
- Overseas Tour Package' Means Any Tour Package Which Offers A Visit To A Country Or Countries Or Territory Or Territories Outside India And Includes Expenses For Travel Or Hotel Stay Or Boarding Or Lodging Or Any Other Expenditure Of Similar Nature Or In Relation Thereto.
- Specified Person' Means A Person Defined As Per Provisions Of Section 206CCA Of Income Tax Act, 1961.
- The User Is Liable To Pay Tax Collected At Source (TCS) On Booking Of An 'Overseas Tour Package' At An Appropriate Rate Over And Above The Price Charged For Such Package In Compliance With The Provisions Of Section 206C (1G)(B) Of The Income Tax Act, 1961. **Best Voyage Pvt Ltd** Will Deposit The TCS Amount So Collected With The Government And Issue Appropriate Document/Certificate To The User In Compliance With Aforesaid Provision.
- The User Is Required To Provide A Valid PAN Of User/ Traveller(S) At The Time Of Booking An Overseas Tour Package With **Best Voyage Pvt Ltd**. The User Understands And Agrees That **Best Voyage Pvt Ltd**, At The Time Of Booking Or At A Later Stage, Will Validate The PAN Provided By The User To Check Compliance Of Provisions Of Section 206CC Of Income Tax Act. The User Agrees That In Case The PAN Is Found To Be Invalid, Or It Does Not Belong To User/ Traveller(S), **Best Voyage Pvt Ltd** Has An Obligation To Cancel The Booking In Compliance With The Law And Process The Refund As Per The Cancellation Policy Applicable To Said Booking.
- The User Further Understand And Agrees That **Best Voyage Pvt Ltd** Would Also, At The Time Of Booking Or At A Later Stage, Validate User/ Traveller(S) PAN As Per The Provisions Of Section 206CCA Of Income Tax Act And If On Validation The User Qualifies As A 'Specified Person', The User Agrees To Pay TCS To **Best Voyage Pvt Ltd** At Such Higher Rate As May Be Applicable Under Section 206CCA. The User Agrees To Pay The Additional TCS Amount To MMT Where, As A Result Of Validation Under Section 206CCA, The TCS Collected At The Time Of Booking Falls Short Of The Applicable Rate Of TCS. The User Further Confirms To **Best Voyage Pvt Ltd** That User/ Traveller(S) PAN And Aadhar Are Linked With Income Tax, At The Time Of Booking Or At A Later Stage. If User Fails Or Disagrees To Pay The Additional TCS, **Best Voyage Pvt Ltd** Has The Right To Cancel The Booking And Process Appropriate Refund As Per The Cancellation Policy Applicable To Such Booking."

### Bookings & Customer Support

Our dedicated holiday specialists are here to customize and assist with your journey.

**Phone:** +9725066816

**Email:** [inquiry@bestvoyage.in](mailto:inquiry@bestvoyage.in)

**Web:** [www.bestvoyage.in](http://www.bestvoyage.in)

### Head Office

SF 1-2/101-03, Anhill Complex, B/H City Centre,  
Swastik Cross Road, C.G. Road Ahmedabad-380009,  
Gujarat, India